

REFUND AND RETURN POLICY FOR THE SKILLS TRIBE MENTORSHIP

Due to the digital nature of this product and services included, Owner WILL NOT offer any refund or returns for any products or services sold for any reason. If you have any questions about our Refund and Return Policy, please send an email to support@skillstribes.com and we will be happy to assist you.

REFUND AND RETURN POLICY FOR SKILLS TRIBE'S DO-IT-YOURSELF COURSES

If you are not 100% satisfied with your purchase of any Do-It-Yourself (DIY) course such as the Start Conversations Easily (SCE) course, Networking Newbie to Natural (NNN), Pester-Proof Following Up and Maximize Your Existing Network (MYEN), within 60 days from the purchase date, we will fully refund the cost of your order excluding any VAT already paid.

MEMBERSHIP TYPES

The Skills Tribe Mentorship offers 3 membership types:

1. Annual Membership that is paid all at once, recurring once every 12 months;
2. Quarterly Payment option for the Annual Membership that is split into 4 equal quarterly payments, charged on a recurring 90-day basis.
3. Monthly Payment options for the Annual Membership that is split into 12 equal monthly payments, charged on a recurring 30-day basis.

Annual Membership is defined as valid for 365 days from the date of purchase/joining.

Do-It-Yourself (DIY) course such as the Start Conversations Easily (SCE) course, Networking Newbie to Natural (NNN), Pester-Proof Following Up and Maximize Your Existing Network (MYEN) have a Lifetime Membership option.

Lifetime Membership is defined as for the life of the product. Owner reserves the right to discontinue any product or service at any time for any reason. Any previous purchases of this type of membership will continue in perpetuity until this product is discontinued or disabled.

Note that purchase of DIY courses consists of a one-time payment and return/refund rules follow those as set forth above.

RECURRING PAYMENTS

All completed purchases for any Monthly Payment offer towards your Annual Membership includes your agreement to participate in the 30-day (monthly) or 90-day (quarterly) cycle of recurring payments associated with your Annual Membership.

You understand that you are responsible for any missed or failed payments due to canceled, changed, or altered payment information that you do not provide to us.

Failure to pay does not cancel your Annual Membership payment obligation. If we cannot collect your monthly or quarterly payment, your membership will be suspended by us and an outstanding balance will be placed on your account.

You are responsible for all outstanding membership balances whether or not you maintain an active membership. We reserve the right to collect any and all payments due to us using our collection agency.

If you purchased the Skills Tribe Mentorship prior to May 1, 2020, and wish to cancel your membership please contact support@skillstribes.com.

If you wish to change your Monthly or Quarterly Payment into an Annual payment, please email us at support@skillstribes.com and we will assist you with the change in your account for the Mentorship, or paying off your balance for the Skills Tribe Mentorship.

PAYMENTS

You represent and warrant that when making purchases from the Owner that any credit card or payment information you give us is accurate and complete; and, any charges incurred by you will be honored by your financial institution or credit card company; and, you will pay the charges incurred by you, including any and all taxes; and, if your payment method is not honored for any reason, you will still pay any incurred charges, including any surcharge we may incur due to the failed payment.

When you join the Mentorship on a Monthly or Quarterly Payment for the Annual Membership, you will pay upfront for the first month in full. You must provide current, complete, and accurate billing and credit card information. You must promptly update all billing information (such as billing address, card number, and expiration date) to keep your account current, complete, and accurate, and you must promptly contact us if your credit card is lost or stolen, or if you become aware of a potential breach of account security (such as an unauthorized disclosure or use of your Sign-In Name or Password).

You hereby authorize the Owner, Lotanna Ezeogu, and the Mentorship, to obtain or determine updated or replacement expiration dates for your credit card in the event that the credit card you provided us expires. We reserve the right to charge any renewal card issued to you to the same extent as the expired card. If payment is not received from your credit card issuer, you hereby agree to pay all amounts due upon demand. You agree to pay all costs of collection, including attorney's fees and costs, on any outstanding balance. In certain instances, the issuer of your credit card may charge you a foreign transaction fee or related charges, which you will be responsible to pay. You are advised to check with your bank and credit card issuer for details.

TERMINATION OF MEMBERSHIP

You may terminate your membership for the Mentorship on the 365-day anniversary of your initial purchase. Your membership with us is effective until terminated by you or us. Your rights found within these Terms and Conditions will terminate without our notice if you fail to comply with any term of these Terms and Conditions. You agree that upon termination, you will stop representing yourself as a member. Additionally, you must delete or destroy any information or content (including all copies) obtained from the membership website. Copyrights, indemnity, trademarks, limitation of liability, warranty, and jurisdictional issues survive the termination of any membership.

DISCLAIMER

The materials on Owners' Website and Course Platforms such as Thinkific, MemberVault, Teachable are provided on an 'as is' basis. Owner makes no warranties, expressed or implied, and hereby disclaims and negates all other warranties including, without limitation, implied warranties or conditions of merchantability, fitness for a particular purpose, or non-infringement of intellectual property or other violation of rights.

Furthermore, Owner does not warrant or make any representations concerning the accuracy, likely results, or reliability of the use of the materials on its website or otherwise relating to such materials or on any sites linked to this site.

Where applicable, the mentorship (program) site is meant for informational purposes only. It is not intended as specific medical, legal, commercial, financial, tax or other professional advice. Use of the information on the mentorship site and this web site are at your own risk.

We reserve the right to discontinue or modify without notice or liability, any portion of this website or membership site at any time.